**Protective Services & Critical Incident Management Resources**

# Statewide Protective Services Hotline

For individuals aged 18 and over

1-800-490-8505

# Older Adult [Mandatory Abuse Reporting](https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Mandatory-Abuse-Reporting.aspx)

https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Mandatory-Abuse-Reporting.aspx

# [PDA Protective Services Website](https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Protective-Services.aspx)

https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Protective-Services.aspx

# [DHS Adult Protective Services (APS) Website](https://www.pa.gov/en/agencies/dhs/report-abuse/adult-protective-services.html)

https://www.pa.gov/en/agencies/dhs/report-abuse/adult-protective-services.html

# [APS & OAPSA Mandatory Abuse Reporting Form](https://www.pa.gov/content/dam/copapwp-pagov/en/dhs/documents/about/fraud-and-abuse/documents/Act-70-Form.pdf)

https://www.pa.gov/content/dam/copapwp-pagov/en/dhs/documents/about/fraud-and-abuse/documents/Act-70-Form.pdf

# [Mandatory Abuse/Neglect Reporting Form Instruction Sheet](https://www.pa.gov/content/dam/copapwp-pagov/en/dhs/documents/about/fraud-and-abuse/documents/70%20form%20instructions.pdf)

https://www.pa.gov/content/dam/copapwp-pagov/en/dhs/documents/about/fraud-and-abuse/documents/70%20form%20instructions.pdf

## [APS Mandatory Reporter Informational Guidance](https://www.pa.gov/content/dam/copapwp-pagov/en/dhs/documents/contact/dhs-offices/documents/aps/Mandatory%20Reporter%20Informational%20Guidance.pdf)

All information needed to make a report, reporting requirements, and definitions.

https://www.pa.gov/content/dam/copapwp-pagov/en/dhs/documents/contact/dhs-offices/documents/aps/Mandatory%20Reporter%20Informational%20Guidance.pdf

## DHS Adult Protective Services Program

### Questions and information

For Adults with Disabilities Ages 18-59: 717-783-3670

For Adults with Disabilities Ages 60+: 717-783-1550

To report abuse 24/7: 800-490-8505

[RA-PWAPSQuestions@pa.gov](mailto:RA-PWAPSQuestions@pa.gov)

## [APS Agency](https://www.pa.gov/en/agencies/dhs/report-abuse/adult-protective-services.html)

Information specific to the Statewide APS Contractor can be found at the APS webpage.

To report Fraud:

<https://www.pa.gov/en/agencies/dhs/report-fraud.html>

To report Abuse:

<https://www.pa.gov/en/agencies/dhs/report-abuse/adult-protective-services.html>

# [Area Agency on Aging Locator](https://www.aging.pa.gov/local-resources/Pages/AAA.aspx)

https://www.aging.pa.gov/local-resources/Pages/AAA.aspx

# [DHS Training Webpage](https://www.pa.gov/en/agencies/dhs/resources/for-providers/provider-trainings.html)

https://www.pa.gov/en/agencies/dhs/resources/for-providers/provider-trainings.html

# [Mandatory Abuse Reporting Online Training](https://www.pda-lms.org/login/?_s2member_vars=post..level..0..post..11482..L2NvdXJzZXMvcHMtbWFuZGF0b3J5LWFidXNlLXJlcG9ydGluZy10cmFpbmluZy1jb3Vyc2Uv&_s2member_sig=1656392087-19a1a1418679180084fdb246ca822b11)

https://www.pda-lms.org/login/?\_s2member\_vars=post..level..0..post..11482..L2NvdXJzZXMvcHMtbWFuZGF0b3J5LWFidXNlLXJlcG9ydGluZy10cmFpbmluZy1jb3Vyc2Uv&\_s2member\_sig=1656392087-19a1a1418679180084fdb246ca822b11