**Protective Services & Critical Incident Management Resources**

# Statewide Protective Services Hotline

For individuals aged 18 and over

1-800-490-8505

# Older Adult [Mandatory Abuse Reporting](https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Mandatory-Abuse-Reporting.aspx)

https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Mandatory-Abuse-Reporting.aspx

# [PDA Protective Services Website](https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Protective-Services.aspx)

https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Protective-Services.aspx

# [DHS Adult Protective Services (APS) Website](https://www.dhs.pa.gov/about/Fraud-And-Abuse/Pages/Adult-Protective-Services.aspx)

https://www.dhs.pa.gov/about/Fraud-And-Abuse/Pages/Adult-Protective-Services.aspx

# [APS & OAPSA Mandatory Abuse Reporting Form](https://www.dhs.pa.gov/about/Fraud-And-Abuse/Documents/Act%2070%20Form.pdf)

https://www.dhs.pa.gov/about/Fraud-And-Abuse/Documents/Act%2070%20Form.pdf

# [Mandatory Abuse/Neglect Reporting Form Instruction Sheet](https://www.dhs.pa.gov/about/Fraud-And-Abuse/Documents/70%20form%20instructions.pdf)

https://www.dhs.pa.gov/about/Fraud-And-Abuse/Documents/70%20form%20instructions.pdf

## [APS Mandatory Reporter Informational Guidance](https://www.dhs.pa.gov/about/Fraud-And-Abuse/Documents/mandatory%20guidance.pdf)

All information needed to make a report, reporting requirements, and definitions.

https://www.dhs.pa.gov/about/Fraud-And-Abuse/Documents/mandatory%20guidance.pdf

## DHS Adult Protective Services Program

### Questions and information

717-736-7116

RA-PWAPSQuestions@pa.gov

### Additional reporting requirements

717-265-7887, select option #3

## [APS Agency](https://www.dhs.pa.gov/about/Fraud-And-Abuse/Pages/Adult-Protective-Services.aspx)

Information specific to the Statewide APS Contractor can be found at the APS webpage.

https://www.dhs.pa.gov/about/Fraud-And-Abuse/Pages/Adult-Protective-Services.aspx

# [Area Agency on Aging Locator](https://www.aging.pa.gov/local-resources/Pages/AAA.aspx)

https://www.aging.pa.gov/local-resources/Pages/AAA.aspx

# [DHS Training Webpage](https://www.dhs.pa.gov/providers/Pages/Trainings.aspx)

https://www.dhs.pa.gov/providers/Pages/Trainings.aspx

# [Mandatory Abuse Reporting Online Training](https://www.pda-lms.org/login/?_s2member_vars=post..level..0..post..11482..L2NvdXJzZXMvcHMtbWFuZGF0b3J5LWFidXNlLXJlcG9ydGluZy10cmFpbmluZy1jb3Vyc2Uv&_s2member_sig=1656392087-19a1a1418679180084fdb246ca822b11)

https://www.pda-lms.org/login/?\_s2member\_vars=post..level..0..post..11482..L2NvdXJzZXMvcHMtbWFuZGF0b3J5LWFidXNlLXJlcG9ydGluZy10cmFpbmluZy1jb3Vyc2Uv&\_s2member\_sig=1656392087-19a1a1418679180084fdb246ca822b11